



CATHOLIC HOMES
FOR THE ELDERLY INC



CELEBRATING *Life*

Our Vision

That the services provided by Catholic Homes for the Elderly are regarded, by the aged care sector and general community as affordable, responsive, client focussed, innovative, of good quality and operationally excellent.

Our Mission

Based on Christian values, to provide an integrated and accessible range of accommodation and care services on behalf of the Catholic Archdiocese of Melbourne for older and disabled Victorians.

Our Values

- We maintain and develop a dimension to caring that emphasises the dignity of every person in the sight of God and a respect for life that promotes equity and justice in society.
- We view service as holistic, caring for the physical, emotional, social and spiritual needs of people.
- We encourage personal independence in every day life and respect each person's right to privacy, dignity and individual decision making.
- We are concerned for the individual welfare and development of all staff.
- We promote leadership and team work within the organisation.
- We recognise that all people involved have a contribution to make in order to realise the shared vision.
- We recognise that residents and staff have the right to expect a safe living and working environment and freedom from all discrimination.
- We are committed to protecting the long-term financial viability of catholic homes for the benefit and security of existing and future residents and community.

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Catholic Homes at a Glance

Established in 1960 and incorporated in 1989, Catholic Homes for the Elderly (CHE) is a not-for-profit, Catholic organisation providing accommodation and services across Greater Melbourne for elderly people.

Currently CHE provides housing and services to 714 people in Melbourne - 330 in Residential Care Facilities and 384 in Independent Living or Resident Funded Units.

Within Residential Care, CHE runs a comprehensive monthly program of special events, outings, entertainment and activities each year.

Under the direction of the Board, more than 330 dedicated staff and hundreds of volunteers manage the entire program and all CHE's facilities.

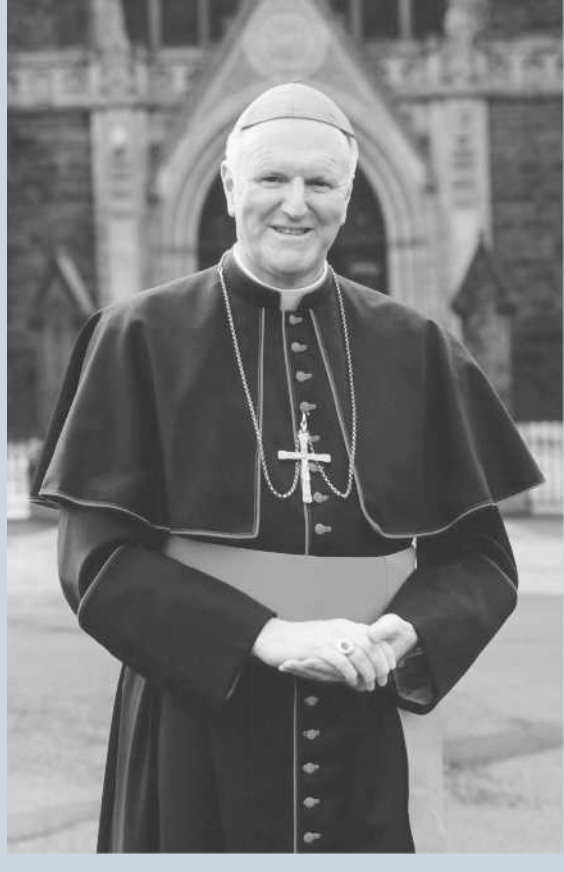
Annual Turnover of \$15.5m

2003-04 Highlights

- Operated to a high standard continuing to meet all Commonwealth Government Accreditation requirements while ensuring a satisfactory financial outcome
- Planning work begins to develop the new Clayton Facility to accommodate 120 residents
- Redevelopment work begins on St Catherine's Aged Care Facility at North Balwyn to increase accommodation from 67 to 95 places
- Archbishop Denis Hart launched *Unfolding Memories* - a book celebrating the life stories of 19 past and present residents of St Joseph's Hostel, Hawthorn
- \$1.5m spent on major internal and external upgrades to independent living units in Balaclava, Heidelberg and East Doncaster
- 8 new units at St Joseph's Parish, West Brunswick now under CHE management
- Staff and residents raised funds towards a transport vehicle with wheelchair access



Archbishop's Message



Celebration is encountered in every day life. We may witness this through birth, milestones, marriage, significant dates, events, achievements, and festivities, and even in the memory and the celebration of the life of those who are no longer with us.

During the 2003/2004 year, Catholic Homes for the Elderly (CHE) continued to service the community in the way it does best - caring for older people. Surely this is a reason for celebration.

The organisation has, and will continue to have, a prominent role in the Aged and Community services industry. It offers a range of accommodation and care services that reflect a diverse range of needs and expectations. The organisation also provides an array of programs designed to be flexible and responsive to the changing needs of its current and future residents.

CHE is experiencing continued growth and development at a time when some organisations are being forced to re-evaluate their long-term strategies and their preparedness to remain an active participant in Residential Care and the Independent Living Unit sector. The redevelopment of St. Catherine's Hostel together with the planning and preparation for the establishment of the Clayton Aged Care Facility demonstrates not only a financial commitment by this organisation, but a genuine and authentic mission in meeting the needs of an ageing community.

I met with the Directors during the year to discuss extending the responsibilities for CHE, including a greater role assisting parishes in aged care activities and in the care of retired priests. The details of these roles are still to be fully developed but obviously there will need to be significant resources allocated to undertake them.

I would like to take this opportunity to thank Catholic Homes for its contribution towards the mission of the Church and for the vast achievements posted by the organisation during this period.

This year's Annual Report will concentrate on the theme of CELEBRATION. To all of you who have been involved and have contributed, thank you. I invite you to join with me in celebrating the experiences and events presented in this annual report and to congratulate the Board and staff for their tremendous work. Let us celebrate their achievements. We have reason enough.

ARCHBISHOP OF MELBOURNE

Chairman's Report



There can be few better reasons for celebration than acknowledging work done helping others. Yet the committed staff at CHE do it every day. And, although the task of providing enough homes for our elderly is not

getting easier, from the past year there is much to celebrate.

Major upgrades to properties, close monitoring by the Board of our strategic path and the continued commitment of staff and volunteers puts us in a very strong position for the future as long as we continue to adapt to the rapidly changing environment. I am confident we will continue to meet our objectives and the goals in the Strategic Plan.

Our celebrations of course are tempered by the challenges, and the year was not without them either.

We faced the departure of our Chief Executive, Ross Dawson, whose nine-year stewardship of the organisation leaves us in a very good position for the future. Ross made an enormous contribution to the organisation and I would like to put on record my appreciation for his efforts.

Ross's legacy includes changes to the management structure and systems that will benefit us for a long time to come. His insight into the needs of the organisation and elderly people led to major capital investments that now place us in an exceptionally strong position. And the capital works, now worth well over \$6 million dollars, continue to progress well with major exterior and interior upgrades finished on a further three properties.

On behalf of the Directors and staff of CHE I thank Ross for his dedication and wish him the best for the future. I would also like to take this opportunity to thank Joan Donoghue and her supporting staff for their role in ensuring that the organisation continued to operate so effectively.

Decisions about the future can be difficult, especially when it involves major change. The closure of St Joseph's Tower Aged Care Facility has not been easy. But from this decision

we gain a lot more than we have already. Fifty-eight bed licences will transfer to the new facility being developed in Clayton and increase CHE's total number of residential places to 450. Furniture and equipment from St Joseph's Tower was donated to East Timor to set up a primary school.

Cutting ties with the past, however, has helped to augment the future. Progress on the Clayton Facility continued to go well during the year. The plans were released and we were close to selecting a successful tender at time of preparing this report. Clayton is significant for us in that it represents the trend in aged care. Larger, better-serviced facilities are replacing small ones that are less efficient and more costly to run. When complete the facility will offer high quality residential care services to 120 residents.

Clayton is of course part of a much broader strategic plan that was formed by our Board. A review of the plan this year by the Board continues to guide the organisation and keep decision-making on track. A separate review of the organisations capacity complemented the strategy work by evaluating the options for strengthening the staff structure. The reviewing and implementation of these recommendations will be a priority of the incoming CEO.

The Board's responsibility has expanded greatly with the growth in major projects and capital works. To alleviate the Board of some of the attendant responsibility a new Finance and Audit Sub-committee was inaugurated. The six member Committee oversees the financial management of the organisation and report directly to the Board.

The Board's vision and strategic planning aside, we would not be able to celebrate any of the achievements of the past year if it were not for the ongoing and tireless dedication of our staff and volunteers. Their commitment is exemplary. Their combined efforts are a reason for us all to celebrate.

Alan D'Arcy

Acting Chief Executive Officer's Report



The past year has been one of celebration, challenge and change at Catholic Homes. We have much to celebrate with Catholic Homes enjoying the benefits of a dedicated, skilled workforce of Managers, staff and

volunteers who remain keenly committed to care of the elderly. Their dedication is witnessed through the residents' enjoyment and appreciation of participation in special events and activities, through the support of fund-raising ventures and by the actions of staff who go the 'extra distance' in providing care for residents.

Amidst the celebrations have been the challenges and changes. The increasing number of community care packages being offered in the sector, has seen a decrease in occupancy levels at our Hostels and an increasing demand for high care places. Although this change in Government policy direction is welcomed across the community, it has resulted in the need for Catholic Homes to address the viability of our Hostels, and to begin to develop appropriate site-by-site strategic plans.

The Board of Directors approved the extension of St Catherine's Facility at Balwyn from 59 places to 95 places. The building program which commenced in July, 2003 will provide high quality accommodation for our residents in line with the flexibility of 9C building certification standards.

Also, planning is underway for the development of a new 120-bed 2-level Facility at Clayton. Bed licences for this facility will be transferred from the Missionary Sisters of the Sacred Heart, the Sisters of St Joseph of Cluny, the Presentation Sisters of the Blessed Virgin Mary and George Maher House. These small stand-alone facilities faced the difficult challenge of remaining viable while still continuing with their caring Missions. The prospects associated with a larger combined facility offering ageing-in-place will be of benefit to both the Orders and Catholic Homes.

The greatest challenge this past year has been managing the inadequate level of funding from the Federal Government in the wake of increasing staff costs and increases in insurance premiums, building requirements, manual handling requirements and accreditation requirements. A significant decrease in contract wages, a reduction in the Workcover premium and increased Resident Classification Levels have enabled Catholic Homes to meet this challenge in the past year.

However, the challenge to balance income with expenditure will remain constant over the ensuing year. The many Government reports and enquiries in aged care have to date not provided a solution to the issues of aged care funding.

Over the past year, many positive changes have been implemented. A change to the AIM Staff Payroll System saw the management undertake in-house payroll. Our internal management of the process has ensured a more reliable and efficient process enabling quick response to staff queries.

A new, highly flexible, secure and efficient accounting and debtor system was set up on time and within budget. The system has superior online help and a suite of reporting and calculating features which has increased accuracy and accountability.





Property maintenance was boosted with the creation of a new Maintenance Coordinator position. The additional resources will improve building and ground monitoring across the organisation and more importantly will help ensure that quality checks are being regularly conducted to achieve adherence to standards. Weekly maintenance visits to ILU sites, together with upgrades to the Maintenance database, all point to improved reporting and response times and ultimately, a better service to Residents.

Catholic Homes new Human Resources Manager, Denise Darnley, was appointed in June to help cater for the increasing demand and pressure for HR services across the organisation. The move follows progressive changes in employee relations policies and procedures within the industry and the need to respond to accreditation and regulatory requirements.

Occupational Health and Safety practices and programs continued and safer work practices were promoted. Facilities were upgraded with kitchen equipment modified to improve safety and purpose-designed furniture and hi-low beds were purchased to improve comfort for residents and to minimise manual handling risks. Chemical risk assessments were also completed in all facilities.

As I write this report, Catholic Homes awaits the appointment of the new Chief Executive Officer. There are many exciting projects on the horizon and the new CEO will be very busy indeed! I take this opportunity to thank the Board, Managers and all staff for their support whilst in the position of Acting Chief Executive Officer. As we work together, we grow together, for the benefit of our residents.

Joan Donoghue

Acting Chief Executive Officer

Residential Services

Catholic Homes for the Elderly's (CHE) commitment to providing quality care for the elderly extends to offering our residents the opportunities to embrace, where possible, a variety of activities as well as continually striving to improve their general amenity.

Celebrations and Activities

Rather appropriately, considering the theme of this year's report, it has been a busy year for celebrations in our residential facilities.

The residents at St Catherine's celebrated cultural event days including Italian National Day, Japanese National Day, Melbourne Cup Day and individual Birthdays of residents.

In a quite different form of celebration, Archbishop Denis Hart launched, in December 2003, *Unfolding Memories*, a book which celebrates the life stories of 19 residents, present and past, of St Joseph's Hostel.

A Rock'n'Roll fundraising event was organised by St Catherine's and St Joseph's Facilities to raise funds for a transport vehicle with wheelchair access. Over 100 people attended the function which raised \$3,500. In other fund raisers of note, Providence Hostel organised a March Market which involved residents and staff and successfully raised \$1,500.



Volunteer Impact

Volunteers have again contributed enormously to the lives of our residents. Activities undertaken by volunteers over the past year have included serving of meals, accompanying residents on outings, assisting with crafts, musical recitals, reading, playing bingo, social interaction and fundraising activities. Specific highlights include:

- Students from Salesian College cleared the central courtyard at St Bernadette's and provided new plants; our very own "Renovation Rescue". The courtyard is now a rather pleasant place and this has encouraged our residents to enjoy more of this area. And the staff from Esso and Mobil spent their "Day of Caring" at Cluny Hostel doing gardening, window cleaning as well as a general tidy up.
- Students from local schools in Bacchus Marsh visit Providence Hostel weekly and residents have attended classes and school open days on the school campus.
- In another school related program, children from Carey Grammar (Grade 2) came monthly to Cluny Hostel to read to the residents. The readings have been a great success and the joy expressed by the residents is something to behold.
- At John R Hannah Hostel a team of over 100 active volunteers are rostered to serve daily meals to residents.

Resident Activities

A diverse range of activities are enjoyed by our residents.

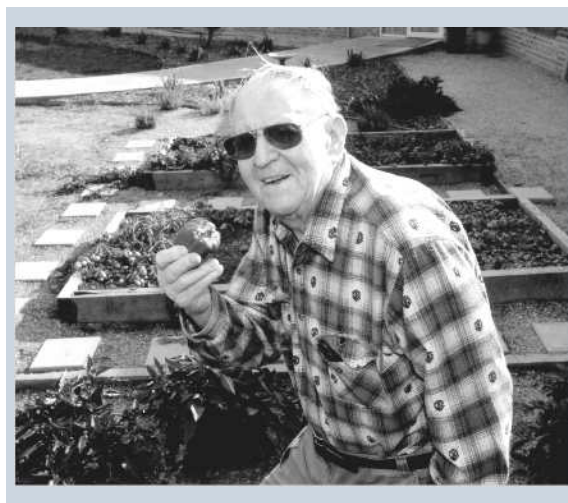
Some of our residents took their 'annual leave'. Holidays to Balnarring (4-days) and Warburton (3-days) were enjoyed by 13 residents from John R Hannah and St Joseph's Hostels.

Some of our residents have entered cyber-space. Computers were donated to Providence Hostel by Rotary and Pentland Primary. This has enabled residents to develop computer skills. Residents have their own email address and this enables family and friends to keep in touch. Residents at Providence also participate in an email program, which includes an individual email buddy program, with students from local schools.



At the John R Hannah facility a group of six residents attend the Waverley Aquatic Centre once a week to participate in the Aqua Therapy Program (This is gentle exercise in a heated plunge pool).

And at Providence Hostel residents and staff continue to enjoy fresh vegetables from the residents' vegetable garden.



Expansion, refurbishing and renovating facilities

Care is nothing without quality and continual efforts to improve it.

In the past year St Catherine's Facility has undergone a \$6 million major redevelopment that increases residential places from 67 to 89. The development also includes construction of six serviced apartments and major refurbishment of the kitchen and laundry.

Residents at St Joseph's were made more comfortable with new dining room furniture and evaporative cooling in the kitchen.

While St Bernadette's is only 10 years old, the hostel has undergone refurbishments to maintain the standard of service to residents. Refurbishments have included new floor coverings and purpose designed furniture.

Other improvements to St Bernadette's included new fencing to the rear of the hostel, separating resident's outdoor areas from the service delivery areas.

Providence Hostel has a new pergola with laserlite roofing which enables residents and staff to sit outside in comfort. Outdoor settings to compliment the pergola and courtyard areas were also purchased.

At John R Hannah Hostel, flooring has been replaced in the dining room and an outdoor scenic vista created to bring the outdoors 'indoors.'

Community Services

This has been an exciting year with the admission of 52 new residents and the introduction of St Joseph's Parish, West Brunswick with 8 new units now managed by CHE. We spent \$1.5m on major external upgrades and internal unit refurbishments.

New Residents

Finding a new home for someone is a big reason to celebrate. Especially when demand continues to outstrip supply. But from our 21 Independent Living Units and three Resident Funded Units we offered homes to 52 new residents – an average of one every week. Our reward is being witness to the reality in making a significant difference in someone's life. Collectively Catholic Homes for the Elderly (CHE) now has 364 units, all mostly located in the south-eastern corridor of the metropolitan area.



New Units for St Joseph's Parish

Eight new units in West Brunswick came under our management this year. The St Joseph's Parish units, which all sold prior to opening, increase to 33 the number of units we now manage for local parishes. (Nine units for Our Lady Help of Christians in Eltham and 16 for the Carmelite Fathers in Middle Park are the others.)

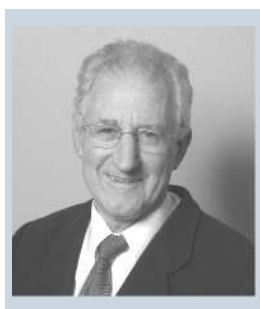
The trend towards managing properties for other parishes is likely to continue as congregations shrink with increased numbers of aging religious members. Community Services Manager, Martin Sammut spoke of this at a monthly meeting of the Conference Leaders Religious Congregation of Victoria, where religious orders were invited to explore long-term solutions and opportunities for the accommodation and care needs of their members. To date, CHE has held discussions with the Missionary Sisters of the Sacred Heart, the Institute of Sisters of Mercy of Australia, Loreto Sisters, Dominican Sisters and the Missionary Sisters of Service.

Major External Upgrade and Internal Unit Refurbishment

A total \$1.5m was spent on major face-lifts to the Balacalava Road, Hamilton Crescent and Yarra Street units. More than \$700,000 was used to upgrade the exterior of the buildings and a similar amount to up-date and renovate the interior of units. The work brings the total sum invested in renovations over the past seven years to more than \$6.3 million. CHE will continue to be a genuine and committed provider of low cost, affordable housing despite the challenges posed by an aging building stock and the ever-increasing and changing needs of an aging community.

Our Board

A Board of Directors, appointed by the Archbishop of Melbourne, currently governs CHE. The Board's role is to set the organisations purpose and direction, ensure compliance with laws and provide advice and support to the CEO.



Alan D'Arcy
Chairman



John Ries
Vice-Chairman



Jane Tribe
Public Officer



Ruth Dickinson



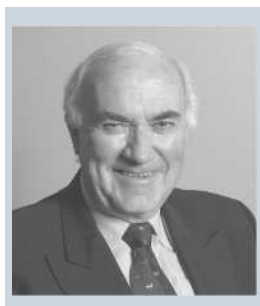
Michael Flynn



Karen Hill



Ann Hunt



Judge Frank Shelton



Peter Whiting

Our Board (cont...)

Alan D'Arcy

Chairman

Background: Property valuation

John Ries

Vice Chairman

Background: Finance/Banking Sector

Jane Tribe, MSc, MEd, LLM

Public Officer

Background: Law and Education

Ruth Dickinson, RN (Div 1), Grad Dip HSM, Grad Dip AE&T

Background: Health, Aged and Community Care

Michael Flynn

Background: Property Development

Karen Hill, MBA, Grad Dip Acc, BA, BMusEd, FCPA

Background: Strategy, General Management

Anne Hunt, DTheol, FACE

Background: Higher Education, Academic Administration

Judge Frank Shelton, BA LLB

Background: Law and Administration

Peter Whiting, BComm (Hons)

Background: General Management

Board Attendance

The number of directors' meetings and numbers of meetings attended by each of the directors of the Company during the financial year are:

Director	Meetings attended	Meetings held
Alan D'Arcy Chairman	10	11
John Ries Vice-Chairman	11	11
Ruth Dickinson	10	11
Michael Flynn	10	11
Karen Hill	10	11
Anne Hunt	10	11
Frank Shelton	9	11
Jane Tribe	8	11
Peter Whiting*	1	1

* appointed June 2004.

Finance and Audit Committee

In 2003/2004 the Board established a Finance and Audit Subcommittee to oversee and guide finance management, internal and external reporting, audit and risk management.

The subcommittee meets monthly and includes three directors, an independent committee member and is supported by the Chief Executive Officer and the Finance and Administration Manager. The number of finance and audit committee meetings and numbers of meetings attended by each of the members of the finance and audit committee during the financial year are:

Finance and Audit Committee Attendance:

Committee Member	Meetings attended	Meetings held
Karen Hill Chair	6	7
Brett Comer	5	5
Michael Flynn	7	7
Frank Shelton	6	7

Our Staff and Volunteers

A team of more than 330 committed staff and a further 300 active volunteers manage all the properties, services and work of CHE.

Executive Management

Joan Donoghue RN, MSc, FRCNA
Acting Chief Executive Officer/Residential Services Manager

Joan has over 25 years experience in health and aged care, with extensive expertise in operational management and strategy planning.



Joan Donoghue



Martin Sammut

Martin Sammut BA(Rec), Grad. Dip. Bus. Mgt.
Community Services Manager

Martin has developed extensive management expertise in aged and community care during the past 15 years. His expertise includes program and service development.



Valentino Marinelli



Robert Harris

Valentino Marinelli BBus, CPA
Finance and Administration Manager

Valentino has nine years experience in finance and management in the aged care sector.

Robert Harris COT Bldg. Const., Grad. Dip. Facility Planning Mgt.
Property Manager

Robert has 16 years experience in facilities maintenance and project management in telecommunications, defence, building and construction industries.



Denise Darnley

Denise Darnley
Human Resources Manager

Denise has more than 16 years experience in health working across recruitment, equal opportunity and Occupational Health and Safety.

Management – Residential Facilities

Manager, John R Hannah Hostel:	Craig Baker
Manager, Providence Hostel:	Margaret Edgar (from September 2003)
Manager, St Bernadette's Aged Care Facility:	Kathryn McKenzie
Manager, St Catherine's Aged Care Facility:	Henk Stoop
Manager, St Joseph's Hostel:	Bernadette Mills
Manager, St Joseph's Tower Aged Care Facility:	Janice Hadgraft

Departures in 2003-04

Ross Dawson, Chief Executive Officer (April 2004)
 Annette Rush, Human Resources Manager (March 2004)
 Joe Drago, Property Manager (July 2003)
 Stanika Rjancecw, Manager, Providence Hostel (July 2003)

Staff Training

In-house training continued with more than 50 seminars for staff across the organisation.

A staff training need's analysis led to sessions in food safety, fire and emergency procedures and manual handling procedures. Monthly seminars and briefings on clinical care, occupational health and safety, workplace relations and privacy rules were other additions to the annual training program.

A Competency Assessment Program, that will maintain excellence in care and best practice, was trialed. Staff in six residential care facilities participated in a Workplace Assessor's Course and all are now qualified to undertake workplace assessments.

Volunteer Recognition

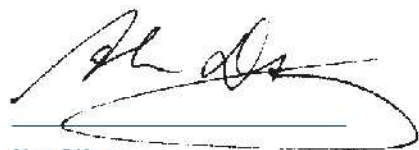
More than 300 active volunteers contribute thousands of hours of their time to looking after our elderly. Without their contribution, much of our work would not be possible. Throughout the year a program of functions were held in all facilities to recognise their valuable contributions.



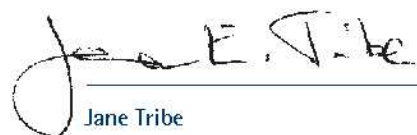
Statement by the Board

In the opinion of the members of the Board, the accompanying special purpose summarised accounts have been derived from and are consistent with the full financial report of Catholic Homes for the Elderly Inc.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:



Alan D'Arcy



Jane Tribe

Melbourne 27th September 2004

Financial Statements

Summarised Statement of Financial Performance

for the year ended 30th June 2004

	2004	2003
	\$	\$
Revenues from ordinary activities	15,504,439	15,010,905
Depreciation and amortisation expenses	(753,330)	(678,032)
Other expenses from ordinary activities	<u>(14,156,395)</u>	<u>(14,246,098)</u>
Profit/(loss) from ordinary activities before income tax expense	594,714	86,775
Income tax expense relating to ordinary activities	<u>-</u>	<u>-</u>
Net profit/(loss) from ordinary activities after income tax expense attributable to the association	<u>594,714</u>	<u>86,775</u>
Net increase in property revaluation reserve	12,661,194	-
Total changes in equity of the association	<u>13,255,908</u>	<u>86,775</u>

The accompanying notes form part of these financial statements

Financial Statements

Summarised Statement of Financial Position

for the year ended 30th June 2004

	2004	2003
	\$	\$
Current Assets		
Cash assets	2,772,314	1,248,320
Receivables	524,318	469,440
Other financial assets	12,327,175	12,202,294
Other	123,938	131,252
Total Current Assets	<u>15,747,745</u>	<u>14,051,306</u>
Non-Current Assets		
Other financial assets	5,730,245	6,215,475
Property, plant and equipment	59,353,528	43,276,882
Total Non-Current Assets	<u>65,083,773</u>	<u>49,492,357</u>
Total Assets	<u>80,831,518</u>	<u>63,543,663</u>
Current Liabilities		
Payables	20,406,244	16,483,127
Provisions	824,392	768,823
Total Current Liabilities	<u>21,230,636</u>	<u>17,251,950</u>
Non-Current Liabilities		
Provisions	732,184	678,921
Total Non-Current Liabilities	<u>732,184</u>	<u>678,921</u>
Total Liabilities	<u>21,962,820</u>	<u>17,930,871</u>
Net Assets	<u>58,868,698</u>	<u>45,612,792</u>
Equity	-	-
Accumulated Funds		
General Funds	52,537,046	38,628,814
Retained surplus	6,331,652	6,983,978
Total Accumulated Funds	<u>58,868,698</u>	<u>45,612,792</u>

The accompanying notes form part of these financial statements

Financial Statements

Summarised Statement of Cash Flows

for the year ended 30th June 2004

	2004	2003
	\$	\$
Cash Flows from Operating Activities		
Receipts from residents	12,970,705	12,709,508
Receipts from donations	59,921	8,500
Payments to suppliers and employees	(11,855,201)	(12,345,309)
Interest received	1,126,626	1,144,983
GST paid	(776,004)	(501,147)
Net Cash provided by operation activities	1,526,047	1,016,535
Cash Flow from Investing Activities		
Proceeds from disposal of property	-	38,514
Payment for property, plant and equipment	(4,744,364)	(1,656,993)
Payment for investments	12,162,144	(3,548,871)
Proceeds from investments	(11,784,695)	-
Net Cash used in investing activities	(4,366,915)	(5,167,350)
Cash Flow from Financing Activities		
Proceeds from Interest Free Loans and Ingoing Contributions	4,364,862	3,666,115
Net cash provided by financing activities	4,364,862	3,666,115
Net increase (decrease) in cash held	1,523,994	(484,700)
Cash at beginning of year	1,248,320	1,733,020
Cash at end of year	<u>2,772,314</u>	<u>1,248,320</u>

The accompanying notes form part of these financial statements

Notes to and forming part of the Accounts

for the year ended 30th June 2004

Notes 1: Statement of Accounting Policies

The financial statements, specific disclosures and other information included in the summarised financial report are derived from and are consistent with the full financial report of Catholic Homes for the Elderly Inc. The summarised financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Catholic Homes for the Elderly Inc as the full financial report.

The accounting policies have been consistently applied by Catholic Homes for the Elderly Inc and are consistent with those of the previous financial year.



**Chartered Accountants
& Advisers**

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**INDEPENDENT AUDIT REPORT
TO THE MEMBERS OF
CATHOLIC HOMES FOR THE ELDERLY INC**

We have audited the summarised financial report of Catholic Homes for the Elderly Inc for the year ended 30 June 2004 in accordance with Australian Auditing Standards.

In our opinion, the information reported in the summarised financial report is consistent with the annual statutory financial report from which it is derived and upon which we expressed an unqualified audit opinion in our report to the members dated 27 September 2004. For a better understanding of the scope of our audit, this report should be read in conjunction with our audit report on the annual statutory financial report.

**BDO
Chartered Accountants**

A handwritten signature in black ink, appearing to be 'J F Knott', written over a light blue circular graphic element.

**J F KNOTT
Partner**

Melbourne: 27th September 2004



Services

Independent Living Units:

14 Brenbeal Street, Balwyn	17 units
24 Brenbeal Street, Balwyn	10 units
1 Windermere Crescent, Brighton	17 units
235 Balaclava Road, Caulfield	28 units
130 Spensley Street, Clifton Hill	10 units
18 Glyndon Road, Camberwell	16 units
14 Hamilton Crescent, East Doncaster	15 units
163 Lwr Heidelberg Rd, East Ivanhoe	23 units
9 The Grange, Malvern	8 units
42 Manning Road, Malvern	8 units
48 Elizabeth St, Elsternwick	14 units
70 Grange Rd, Glenhuntly	10 units
47 Yarra St, Heidelberg	16 units
15 Kenilworth Pde, Ivanhoe	14 units
18 York St, Mont Albert	9 units
4 Wolseley St, Mont Albert	13 units
6 Mitchell St, Mentone	21 units
322 Orrong Rd, North Caulfield	40 units
64 Glen Orme Ave, Ormond	12 units
7 McGrath Crt, Richmond	20 units
177 Page St, Middle Park *	16 units
TOTAL	337 units

Resident-funded Units:

St Thomas Close, 160 McKean Street North Fitzroy	10 units
Park View**, 862 Main Road Eltham	9 units
St Joseph's***, 23 Burnell Street West Brunswick	8 units
TOTAL	27 units

Hostels:

St Catherine's, 1 Clayton Road Balwyn	37 places
St Joseph's, 97 Elgin Street Hawthorn	51 places
John R Hannah ****, 68 Wattle Grove Mulgrave	52 places
St Bernadette's, 17 Park Drive North Sunshine	50 places
Providence, 9 Griffith Street Bacchus Marsh	58 places
St Joseph's Tower, 2 Malmsbury Street Kew	28 places
TOTAL	276 places

Nursing Homes:

St Catherine's, 2B Caravan Street Balwyn	30 places
St Bernadette's, 17 Park Drive North Sunshine	30 places
St Joseph's Tower, 2 Malmsbury Street Kew	30 places
TOTAL	90 places

Central Office

Suite 6/486 Lower Heidelberg Road, Heidelberg

* Managed on behalf of the Carmelite Fathers.

** Managed on behalf of Our Lady Help of Christians Parish, Eltham

*** Managed on behalf of St Joseph's, West Brunswick

**** Managed on behalf of the Parish of St John Vianney, Springvale North

Registered Office

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St Catherine's Hostel and Nursing Home

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